

# AMSANT EAR HEALTH COMMUNIQUE

AMSANT  
EAR HEALTH  
PROGRAM



## Program Updates and Practical Support for On-the-Ground Staff

Welcome to the re-launch of the Ear Health Coordinator Program Communique. This bi-monthly newsletter aims to provide relevant ear health information including events; resources and clinical tips with a particular emphasis on improving primary health care capacity and delivering on-the-ground solutions.

### 01. BREAKING NEWS

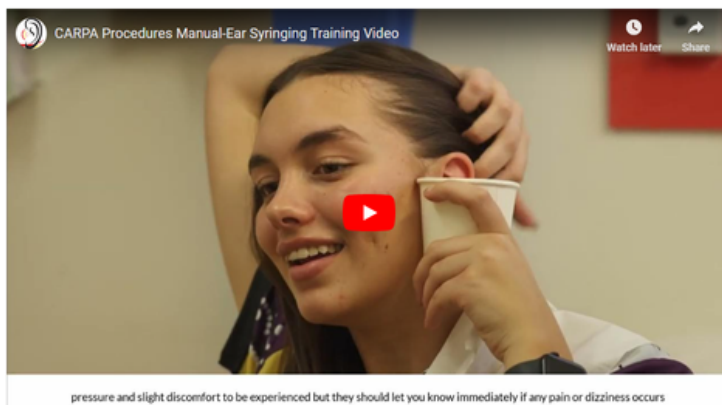
Our first Community of Practice will be held Nov 21st, 10:30-11:30am. AMSANT is creating a network for clinical staff to share knowledge, exchange ideas and increase ear health capacity. Scan the QR code or email us to join the meeting!



The AMSANT Ear Health Coordinators have finalised a video on Ear Syringing at the request of some of our ACCHS members. Big thanks to Ruby who worked closely with Congress to develop this video

<https://www.amsant.org.au/ear-health/>

#### Ear Syringing Resources



### 02. AMSANT Ear Health Workshop

We held our annual Ear Health Workshop in Darwin which was a great success. The theme was Healthy Ears-Healthy Hearing. Attendees had the opportunity to increase their understanding of the essential role they play in preventing hearing loss through early identification of disease. A big thank you to all who attended and those who helped on the day.



### 03. CQI TIPS:

**Continuous Quality Improvement: Looking at what you are doing, identifying areas of improvement, taking action to do it better and reviewing if it worked.**

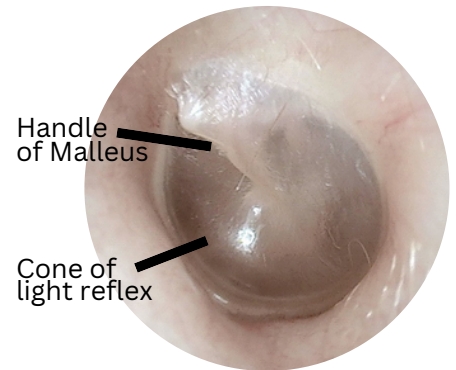
- There are multiple points along the ear disease spectrum in which a CQI activity could be undertaken
- This could be a simple small activity to large project.
- The AMSANT Ear Health and CQI teams can support this process in a variety of ways and we encourage all services to consider undertaking a CQI activity – either big or small – in 2025.
- Please follow the link for some CQI activities focused on ear health undertaken by some of the ACCHS's in NSW. [https://www.ahmrc.org.au/wp-content/uploads/2023/10/AHMRC\\_EarHealthSuccessStories\\_200601\\_web.pdf](https://www.ahmrc.org.au/wp-content/uploads/2023/10/AHMRC_EarHealthSuccessStories_200601_web.pdf)



## 04. ASK THE EXPERTS *If we don't know we will find out!*

*'I only learnt about ears when I came to the NT. Unless there is obvious signs of infection like pus or bulging, I don't really know what to do'*

Knowing the normal, healthy landmarks on the ear-drum can help you establish when something is wrong. Testing the ear drum movement with tympanometry can give you even more information.



### Things to look for:

- The cone of light reflex, the handle of the malleus and the transparency of the ear drum.
- If you can not see these clearly and you get a flat-line or Type B-tympanometry result, likely the client has Otitis Media with Effusion or Glue Ear (CARPA page 402).

*'I referred my patient to get seen by the Audiology and Hearing Teams and she has still not been seen by them? What can I do?'*

SONT <https://nt.gov.au/wellbeing/remote-health/meet-visiting-service>

- **Contact NT Hearing** to confirm they have the referral  
[alliedhealthadmin.doh@nt.gov.au](mailto:alliedhealthadmin.doh@nt.gov.au)  
89227110
- **Check SONT** – the [Specialist Outreach NT travel schedule](#) has all outreach program travel dates. Search by your Community and NT Hearing or Hearing Australia

Visit location	Service type	Visit date	Visit status	Region	Clinic/referral contact phone
Nalyu (Daly River)	Hearing Services Teles and Audio	11/11/2024 to 14/11/2024	Confirmed	Top End	(08) 8978 2435
Jabiru	Hearing Services Teles and Audio	11/11/2024 to 13/11/2024	Confirmed	Top End	(08) 8979 2018
Papunya	Hearing Services Teles and Audio	11/11/2024 to 15/11/2024	Confirmed	Central	(08) 8956 8505 or (08) 8956 8803
Batchelor	Hearing Services Teles and Audio	14/11/2024 to 14/11/2024	Confirmed	Top End	(08) 8976 0011
Gunyangara (Marrgarr, Ski Beach)	Hearing Services Teles and Audio	18/11/2024 to 19/11/2024	Confirmed	East Arnhem	08 8987 3800
Barunga (Bamyili)	Hearing Services Teles and Audio	18/11/2024 to 18/11/2024	Confirmed	Big Rivers	(08) 8975 4164, (08) 8975 4509
Maningrida	Hearing Services Teles and Audio	18/11/2024 to 21/11/2024	Confirmed	Top End	(08) 8979 5930
Pirlangimpi (Garden Point)	Hearing Services Teles and Audio	18/11/2024 to 20/11/2024	Confirmed	Top End	(08) 8978 3953
Elliott	Hearing Services Teles and Audio	18/11/2024 to 22/11/2024	Confirmed	Barkly	(08) 8969 2060
Manyaluk (Eva Valley)	Hearing Services Teles and Audio	19/11/2024 to 19/11/2024	Confirmed	Big Rivers	(08) 8978 6423

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## 05. RESOURCES

### For Community:

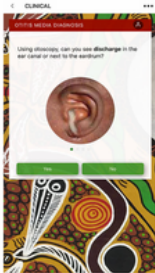
Videos in language: Short Care for Kids Ears video with key messages in many NT languages. Print the poster for your waiting room so parents can access via a QR code

<https://www.health.gov.au/resources/videos/care-for-kids-ears-talking-book?language=mwf>



### For Clinicians: OM

Guidelines App: Access the The Otitis Media Guidelines App via computer or device. It includes diagnostic tools; resources in language and other useful information for both clients and staff.



### For Clinicians: TafeNSW Ear

Train is a free training program consists of online modules and face-to-face . Training workshops are held throughout the year in Darwin, Alice Springs or Katherine. They can also be delivered within organisations and in community. Workshops in 2025 to be confirmed.

EarTrain Hearing Program for Professionals - TAFE NSW

