



**Aboriginal Medical Services
Alliance Northern Territory**

Continuous Quality Improvement

SYSTEM ASSESSMENT TOOL (SAT) WORKSHOP

The purpose of this workshop is to use the **One21Seventy** Systems Assessment Tool to assist primary health care services in their Continuous Quality Improvement journey through open team discussions. The goal of this dialogue is to collectively reflect on opportunities for improvement, to gain better knowledge and understanding, and to promote improved communication within the team.

TOPICS COVERED

- Delivery System Design
- Information Systems and Decision Support
- Self Management Support
- Links with the Community, Other Services and Resources
- Organizational Influence and Integration



UPON COMPLETION OF THIS WORKSHOP, PARTICIPANTS WILL:

- Have a baseline assessment of important aspects of service delivery
- Have identified and acknowledged areas for improvement
- Have improved communication and understanding between teams

Include the
whole health
service team



DELIVERY METHOD

AMSANT's CQI Team can come to your service to complete the assessment as external facilitators, or we can assist you or your CQI Facilitator to deliver the workshop. It takes approximately 3-4 hours to complete, and for best results, allocate time for your whole team to participate.

for enquiries and requests email: cqi.admin@amsant.org.au